# TUDO

# TRADE UNION DIGITALIZATION OFFICERS

**Online Training II** 

27.02.2024 | 10h00 | Online - Zoom platform

Minutes



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## Partnership

#### Beneficiary

All-Poland Alliance of Trade Unions - OPZZ - Poland

#### **Partners**:

General Workers Union – GWU – Malta Confederation of Progressive Trade Unions of Turkey – DISK – Turkey Fundación Cultural Primero de Mayo – F1M – Spain Italian General Confederation of Labour – CGIL – Italy Confederation of Autonomous Trade Unions of Serbia – CATUS – Serbia Association of Free Trade Unions of Slovenia – ZSSS – Slovenia Hungarian Trade Union Confederation – MASZSZ - Hungary

#### **Associated Partners:**

European Trade Union Confederation – ETUC Eurocadres National Trade Union Confederation – Cartel ALFA – Romania



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The participants were welcomed by the project leader – Anna Fastyn – All-Poland Alliance of Trade Union (OPZZ), Poland and presented the agenda and objective of the second online TUDO training.

#### TUDO – Introduction: telework – key challenges for worker - brainstorming session

The TUDOs started with a brainstorming session on the experiences with telework in their countries. The interventions were as follows:

- Joseph Gravina not all workers are able to carry out telework inequalities are present in this respect. This is also a matter of preferences, ie. in academic work telework has very limited sense
- Paweł Śmigielski advantages: savings on commuting time and costs, better work-life balance, teleworkability – not all workers are able to conduct teleworkk (inequalities even within one company which cause tensions). Limitations: psychosocial risks, less social contacts, decrease in productivity, blurring boundries between work and life (work-life blending –preferences among younger generations). Employers' benefits: smaller costs of office renting, security, real estate taxex, cleaning, etc.. Employers' limitations: lesser availability of workers, productivity decrease. Retreat from telework, now hybrid work dominates. Issue of equivalent for telework.
- Teodora Bratić on contrary: some workers declare higher productivity, but the disadvantage is less socialising.
- Monica Ceremigna gender aspects: telework more popular among women, smart work in Italy, in 2023 majority of workers have "smart contracts" now most popular in larger companies (while majority of workers in Italy are employed in SMEs), telework decreses greenhouses emissions, 14% workers moved to other place under the impact of telework, 42% of teleworkers work from other places than their home (there is no obligation to define place of work, teleworker might work from anywhere).
- Olga Lopez Maeztu teleworkability / inequality among workers, telework defined in law and in collective agreements at both sectoral and company level (place of work has to be defined and employer has to be informed about place of work and tasks performed during a day). However, telework is possible from other places than home eg. change of residence of telework to Spain (or to rural areas from cities). Currently telework is rolled back – mostly due to the need of control and lower trust in workers among the managers.
- Gyula Pallagi returning to work from the office, work patterns do not allow for worker to meet all in the office, only 15% companies in Hungary have any policies on the right to disconnect, over 40% workers are available after standard working hours, over 20% of workers agree to be contacted after standard working hours.



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• Sanja Leban Trojar – in Slovenia working from home is defined in the law (there are differences in definition of telework / working from home / smart work across countries). Working from home is a subject of collective agreements at all levels. Especially young workers prefer working from home.

## Telework and teleworkability in the EU – research findings and case studies

After the brainstorming session, the project expert presented the following issues: EU-level policies on telework and the right to disconnect, empirical findings on telework and teleworkability in the EU, case studies – benefits and challenged of telework. PP presentation is enclosed to the minutes.

Public and corporate policies regarding telework

Following the presentation prepared by the expert a discussion took place on public and corporate policies regarding telework, including the right to disconnect. The key question the TUDOs tried to answer was the following: what can be done to uncover the potential of telework and to mitigate its negative consequences?

- Monica Ceremigna agile work: lack of definition of working time and workplace. Employer is obliged to prepare report on enforcement of OSH. In Italy, there is no equivalent for telework, employer is responsible for delivering means of work (computer, telephone). The issue is rather the security of the private internet connection (important subject of negotiations on telework regulations).
- Paweł Śmigielski remote OSH control through video camera or photos made in the workplace at home. There is also an oportunity to organise a OSH visit at home, although employers are not keen to use this option in order not to intrude private space. The regulations assume that employee is resposible for ergonom of work.

Some employers request workers to turn on cameras in laptops in order to check presence at work (employees oversight). Software to control workers.

In case of using private means of productions, employer and workers may negotiate additional equivalent for using these private means (on top of media equivalent: for electricity and internet bills).

- Olga Lopez Maeztu new legal act on telework established in 2022 in response to the pandemic, including anti-discriminatory clauses. OSH controls are allowed to employers if worker give a permit to the employer. Otherwise, employer ensure OSH based on worker's declaration.
- Gyula Pallagi in Hungary, employer is responsible for providing means of work, but worker is responsible for possible damage of the equipment. The issue of equivalent for media is not regulated some companies provide such equivalent as a voluntary commitment some not.



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- Joseph Gravina teleworkers were incentivised to take part in training on how to adapt to telework. Employers are obliged to provide equipment and worker is responsible for turning back the equipment undamaged.
- Paweł Śmigielski measures to tackle negative consequences of telework: training developing skills, preventive examinations (both medical and psychological), inclusing psychosocial risks

Summary of the meeting

The partners discussed the furthe steps in the project: next training in Spain. Anna Fastyn – the leader of the TUDO project thanked for the meeting and invited for te next online training.









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